



YARAANDOO SKI CLUB CO-OPERATIVE LIMITED

Winter 2021 Booking Conditions due to COVID-19

These conditions take precedence over the conditions printed on the back of the booking form.

COVID Safety Management Plan

Yaraandoo will operate this season under the attached [COVID Safety Management Plan](#). As a prerequisite to staying at the lodge, each member and guest must read, understand and comply with the Yaraandoo COVID Safety Management Plan and the safety protocols in place at the resort.

All adult members and guests will be individually required to sign the attached [waiver](#) which includes an acknowledgement that you will comply with the Yaraandoo COVID Safety Management Plan. Please email your signed waiver, and that of each adult member and guest in your group, to the Lodge Manager at law@glasgem.com.au at least 7-days prior to your booking.

Cancellations

The normal 30-day cancellation policy applies for bookings with the following exceptions:

1. if the release of tickets for the period of your booking is fewer than 30 days from the start of your booking and you are unsuccessful in pre-purchasing lift tickets, cancellations will be accepted if you can provide proof that you applied to purchase the tickets within 5 days of them first going on sale and that they were unavailable (eg. screen shot of rejection with date/email from Perisher). If this applies to you, you must let the Booking Secretary know of your cancellation request within 48 hours of your unsuccessful purchase attempt by emailing rowena.henery@gmail.com
2. if you, or one of the people you live with, tests positive for COVID-19, your cancellation will be accepted once you advise the Booking Secretary. Please do so within 48 hours of being notified of the positive test result.
3. if we have to close the lodge for any period, in which case you will receive a pro rata accommodation refund if your booking, or part thereof, is affected.